



Bar Manager at Bourne & Hollingsworth Group

£26,000 - £30,000 depending on experience

Bourne & Hollingsworth are looking for a hard-working, inspirational Bar Manager to join the team.

About you

A hardworking, ambitious individual with a positive outlook, sunny disposition and a 'can-do' attitude. Excellent customer service skills with the ability to anticipate customer needs; attentiveness is essential as we believe that the customer comes first. Passionate about service.

The role

Agony aunt, entertainer, cocktail shaker, match-maker, a guide to the local area, food critic, often a firm friend but sometimes a stern guardian; we recognise that the role of Bar Manager far exceeds what you'll read in a simple job description. At B&H, traditional cocktail bartending skills are certainly not the be-all and end-all; as one of the most important faces of the venue, the successful candidate will need to be high-spirited and thoroughly adaptable, navigating venue operation and close collaboration with the marketing team to promote our well-loved venue.

Key responsibilities

The Bar Manager is fully responsible and accountable for the smooth running of the bar, ensuring that all guests in our venue are being looked after and have an enjoyable drinks experience here at B&H, focusing on providing a pleasurable and professional service for all our guests.

- Uphold, maintain and communicate to staff and guests the B&H Group standards.
- Responsible for all the bar staff, including but not limited to: holding regular team meetings, organising incentives, writing the rota to ensure there's adequate staffing for all shifts, training, mentoring and developing the bar team.
- Working with the reservations team on delivering and executing events
- Working to agreed staffing % and GP targets
- Creating quarterly seasonal cocktail menus.
- Responsible for opening, closing and cash ups

About Bourne & Hollingsworth

Bourne & Hollingsworth is a creative company with an offering centred on socialising, hospitality and entertainment. With cocktail bars in the West End, a larger multi-faceted club house, bar and restaurant in Clerkenwell, and a new studio/event space just opening, B&H is recognised for conceiving and creating beautiful and original venues with a keen attention to detail and a unique aesthetic.

As we grow our business back after the Pandemic we are first concentrating our attention on our flagship venue in Clerkenwell, B&H Buildings and will go on to re-open our cocktail bars and events business in the coming months towards the end of 2021.

Our first step is to re-establish our busy restaurant and bar venue at B&H Buildings; made up of dinners, drinkers, corporate events, showcases, launches, photoshoots, filming and special occasion bookings, like big birthdays and weddings. To further capitalise on this already established market for B&H we have developed a new photo studio/event space which we are launching post the summer of 2021 in the upper parts of B&H Buildings.

Our Core Values

Bourne & Hollingsworth Group was established over 10 years ago by a group of creative and commercial entrepreneurs. We have built the business into a successful social experience provider and operator of fantastic events, bars and restaurants.

We never want to lose the entrepreneurial spirit, so this is the job for someone with the ability to self-govern, take the initiative and go the extra mile. The successful appointee will be joining a family of passionate, creative dreamers who have helped build a commercially successful business over the last ten years and plan to still be going in another ten.

Our success has been driven by our intense customer and commercial focus; anyone attending our events or our venues are invited into the B&H world and are promised an outstanding experience. As a company we are committed to go further and to exceed our customers expectations whilst keeping a firm eye on profitability and the commercial nature of our business.

To apply, please send your CV and covering letter to us - we look forward to hearing from you soon!

E: recruitment@bandhgroup.com