



Front of House Duty Manager at B&H Garden Room

£26,000 - £28,000 depending on experience

Bourne & Hollingsworth are looking for a hard-working, inspirational FOH Duty Manager to join the young dynamic team at B&H Garden Room, the group's stunning rooftop restaurant and bar in the West End.

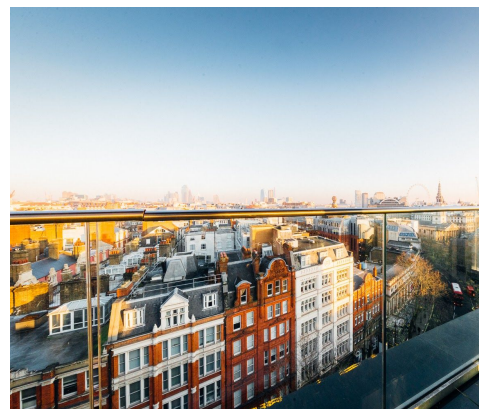
About you

A hardworking, ambitious individual with a positive outlook, sunny disposition and a 'can-do' attitude. Excellent customer service skills with the ability to anticipate customer needs; attentiveness is essential as we believe that the customer comes first. A fast pace and adaptable working style to ensure that service is tailored to guests specific needs and expectations. We are looking for a flawless team-player with the balance of also handling tasks independently.

Key responsibilities

The Duty Manager is fully responsible and accountable for the smooth running of the restaurant, ensuring that all guests in our venue are being looked after and have an enjoyable experience here at B&H, focusing on providing a pleasurable and professional service for all our guests.

- Maintaining constant and positive communication between all departments
- Staff training & incentives
- Maintaining high service standards
- Take initiative and find ways of improving service and guest relations
- Responsible for closing, opening and cash ups



About Bourne & Hollingsworth

Bourne & Hollingsworth is a creative lifestyle company with an offering centred on socialising, entertainment and drinks.

Our Core Values

Bourne & Hollingsworth was established over 10 years ago by a group of creative and commercial entrepreneurs. We have built the business into a successful social experience provider and operator of fantastic events, bars and restaurants.

We never want to lose that entrepreneurial spirit, and this is not the job for someone looking for an easy life working from 9am to 5pm. The successful appointee will be joining a family of passionate slightly eccentric, creative dreamers who have helped build a commercially successful business over the last ten years.

Our success has been driven by our intense customer and commercial focus; anyone attending our events is invited into the B&H world and is promised an outstanding experience. As a Company we are committed to go further than our competitors to exceed customer expectations but at the same time always remain profitable.

In return you can expect a strong salary package dependent on experience & ability, as well as an exceptional business performance related bonus package. Not to mention the opportunity to grow and progress within an exciting dynamic family at B&H Group.

To apply, please send your CV and covering letter to us - we look forward to hearing from you soon!

E: recruitment@bandhgroup.com